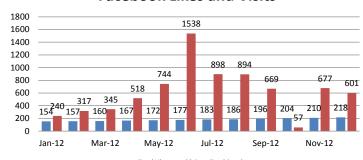


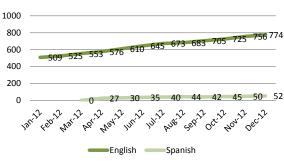
ECHO SCORECARD Results Through December 2012





ECHO grew Facebook followers by **71%** in 2012 and averaged a monthly reach of **622** people.

Twitter Followers



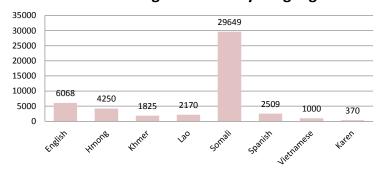
ECHO grew English Twitter followers by 66% in 2012. ECHO had 209 retweets and mentions that reached 285,482 people.

E-Subscribers



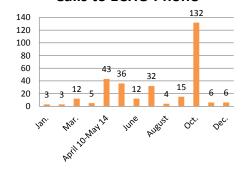
ECHO sent **58** emails in 2012 to a total of **105,056** people. The average open rate was **15.3%**.

YouTube Program Views by Language



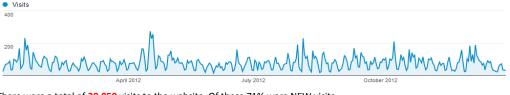
ECHO's full-length programs received a total of **47,841** views in 2012 on YouTube Somali was the most popular with nearly **62%** of the total views. Second most popular was English with **13%** of the total views.

Calls to ECHO Phone



ECHO Phone received a total of 309 calls in 2012. These callers listed to ECHO information for over 3 hours all together.

Visits to echominnesota.org

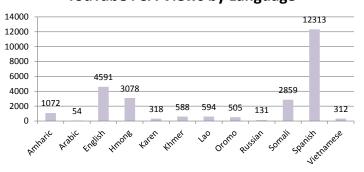


There were a total of 28,050 visits to the website. Of these 71% were NEW visits. Visitors viewed an av. of 3 pages before leaving the site.

The most trafficked pages were:

- 1. Homepage (14% of pageviews)
- 2. Cultural Toolkits (3.4% of pageviews)
- 3. About ECHO (3.3% of pageviews)
- 4. Health and Safety Topics (2.3% of pageviews)
- 5. ECHO TV (1.6% of pageviews)
- 6. Emergency Topics (1.6% of pageviews)

YouTube PSA Views by Language



ECHO's short PSAs and Videos received a total of **26,415** views in 2012. Spanish was the most popular with nearly **47%** of total views. Second monst popular was English with **17%** of total views.

Events Attended in November

Meetings: Health &

Meetings: Ethnic

28

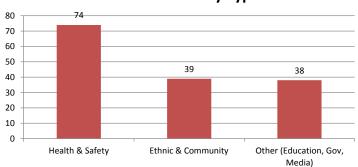
Ethnic Events

New Partners



Total ECHO Partners: 151

Total Partners by Type



ECHO attended a total of 86 events in 2012.

Health & Safety

Events

35

30

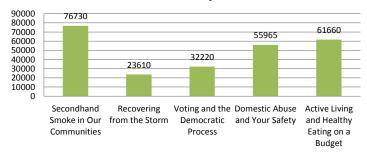
25

20

15

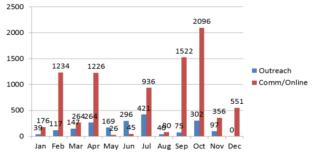
10

TV Viewership, 2012



ECHO programs played **1,256** times on tptLIFE and tptMN in 2012 ECHO averaged **2,116** viewers PER language program broadcast We can estimate that ECHO programs were potentially viewed by **2,657,696** households state-wide in 2012.

DVDs Distributed YTD



ECHO distributed a total of 10,479 DVDs in 2012.

19% of these DVDs were distributed via outreach events.

81% of these DVDs were distributed via communications/online orders.